



Quality policy statement

FUTURE METALS RECYCLING is committed to providing the highest possible quality and reliability of services in the Metal Recycling Industry, in order to obtain new customers and retain existing ones.

FUTURE METALS RECYCLING is committed to continuous improvement in quality with the goal of meeting or exceeding our customers' expectations.

Improvement in quality is the job and obligation of every FUTURE METALS RECYCLING Employee.

Our commitment to quality improvement will lower costs by eliminating errors, resulting in the best service at the lowest cost with the highest degree of customer satisfaction.

To achieve the above, FUTURE METALS RECYCLING will:-

- ✓ Make quality work the joint responsibility of Management and Employee's. Our commitment is to utilize every available means to do it right the first time.
- ✓ Maintain quality goals and objectives as set out in our Strategic Plan.
- ✓ Ensure that customer expectation, as well as specifications, are an integral part of every new program.
- ✓ Apply a quality planning system to ensure effective implementation of every new program to meet our Quality goals.
- ✓ Commit to an ongoing training program for all new and existing employees.
- ✓ Promote quality awareness and employee work involvement in quality improvement programs.
- ✓ Maintain a committed Quality Management System to ISO 9001:2000

